Helical Accessibility Conformance Report

Based on VPAT® Version 2.5Rev - International Edition

WCAG 2.0 / 2.1 / 2.2 • Revised Section 508 • EN 301 549

Product & Report Information

Name of Product	Helical Platform
Report Date	May 2026
Product Description	Helical is a cloud-based SaaS web application providing data workflow, visualisation, and collaboration tools for enterprise teams. Accessed via modern web browsers; includes dashboards, data import/export, user management, and reporting features.
Contact Information	team@helicalco.com
Notes	
Evaluation Methods	Browser: Google Chrome 148.0.7778.179 (macOS). Automated tools, screen reader testing, manual testing protocol, and dates of testing are still to be performed and will be recorded here once complete.

Applicable Standards / Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines.

Standard / Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.2	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The following terms are used throughout the Conformance Level column of this report:

Term	Definition
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This z term may ONLY be used for WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
  - Clause 9 - Web
  - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
  - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
  - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
  - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
  - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Most decorative and content <img> elements have alt attributes (entity logos, animal photos, integration logos). Identified gaps in the portal code: (a) charts render without alt text or accompanying text alternatives; (b) at least one schema renderer uses a placeholder alt="..." (non-descriptive); (c) several icon-only buttons don't have an aria-label
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: The portal does not publish pre-recorded audio-only or silent video content. <video controls> is used only to preview user-uploaded media (file browser, bulk image import, test-request media); the portal itself authors no such content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No pre-recorded synchronised media with audio is produced or distributed by the portal.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No pre-recorded synchronised media is produced or distributed by the portal.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Layout uses semantic landmarks (<nav>, <main>, <header>) and some forms group inputs with <fieldset>/<legend>. Most data tables apply role="table"/"row"/"columnheader"/"cell" plus aria-sort to its custom elements, so data table structure is exposed to assistive technology. Remaining gaps include form errors rendered as visible text only.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: DOM order generally matches the visual reading order; layouts use CSS Grid/Flex without order / direction reordering that would dissociate the two.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No instructions identified that rely solely on shape, size, colour, or position. UI guidance text in surveyed templates does not use wording such as "click the red button on the right".
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Status indicators (success / error / info / warning) consistently pair colour with an icon. EBV percentile bands use red /

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		orange / green but always display the numeric percentile alongside. Chart series differentiation uses legend text labels rather than colour alone.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No auto-playing audio. The only <video> usage is user-initiated playback of uploaded media via native browser controls.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Closed: See information in 5.1.3.1 through 5.1.3.16 All interactive controls in surveyed code use native <button>/<a>/<input> elements with default keyboard support; no on:click handlers on /. Data import tables use positive tabindex values to support grid navigation.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Modals use the native <dialog> element; Escape is handled and focus returns to the trigger on close. No custom focus-trap implementations identified that would risk a trap.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Closed: See information in 5.1.3.1 through 5.1.3.16 No single-character keyboard shortcuts are implemented in the portal application code.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No user-facing time limits or auto-expiring interactions are imposed by the UI. Some background polling updates data without imposing response deadlines.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No moving, blinking, scrolling, or auto-updating non-essential content exists. Background polling refreshes data state silently and does not move or hide content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No content flashes more than three times per second. UI animations are limited to short transitions (modal open/close, sidebar slide, chart re-render).
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Skip link in the global layout, visually hidden until focused (positioned off-screen, slides to top-left on focus). Targets the existing <main id="contentGrid">. Landmark elements (<nav>, <main>, <aside>) remain in place for assistive-technology landmark navigation.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Almost all pages have a unique title but there are gaps
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Default DOM tab order is preserved across most pages. The data-import preview table uses positive tabindex to construct a grid navigation order (see 2.1.1).
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Most navigation and data links carry descriptive text (animal primary ID, entity name, action verb). No "click here" / "read more" generic links found in the code survey. Icon-only links exist (e.g. row actions, breadcrumb separators); screen-reader verification needed to confirm in-context link purpose where the visible label is an icon.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No multi-point (pinch, two-finger) or path-based gestures are required. Drag-and-drop file uploads support a file-picker fallback for activation via a single click.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Activation uses standard <button>/<a> elements where the action fires on the pointer-up event by default. No custom pointer-down-triggered destructive actions identified.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Text-labelled controls use the visible text as the accessible name automatically. Icon buttons sometimes set aria-label={text}. Data table row-select / select-all checkboxes carry aria-label="Select row" / "Select all". Remaining concern: some icon-only buttons at call sites surface a visible label only via Tooltip; audit of icon buttons without a text prop is still pending.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No portal feature requires device motion or user motion (shake / tilt) to operate.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Application UI is English-only, specified explicitly in all HTML documents.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No code paths trigger a change of context (navigation, modal open, form submit) merely on receiving focus. Focus event handlers are limited to visual focus management.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No form code that auto-submits or navigates on input change; submission is always via an explicit button.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Inline documentation where it makes sense; have dedicated help pages for the admin section of the app; link to extensive documentation on some pages.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Form validation errors are rendered as visible text adjacent to the field. Aria-invalid is not always correctly set on the input nor associate the error text via aria-describedby, so assistive-technology users may not be informed of the field-level error
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Forms route through a wrapper that renders a visible label. Required state is shown via a visual * only (no aria-required or HTML required attribute on the underlying input was confirmed in the survey).
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Multi-step flows (test-request creation, sale-catalogue creation, data import) preserve previously entered information between steps.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports (WCAG 2.0 / 2.1) — Not Applicable (WCAG 2.2) Electronic Docs: Not Applicable Authoring Tool: Not Applicable	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. WCAG 2.2: criterion removed (does not apply). See WCAG 2.0 Editorial Errata and WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Native HTML controls (<button>, <a>, <input>, <select>, <dialog>) provide name / role / value by default. Data tables carry role="table"/"row"/"columnheader"/"cell" plus aria-sort; notification pop-ups set aria-live="polite" + aria-atomic="false" with per-item role="alert" (errors) / role="status" (success/info). Not all elements properly use these values.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No live video with audio is produced or distributed by the portal.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No pre-recorded synchronised media is produced or distributed by the portal.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Layout is responsive across portrait and landscape orientations; no CSS locks the UI to one orientation. Mobile media queries exist for both narrow viewports and short-height landscape (e.g. headers slide off when scrolled to maximise viewport).
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Web: Partially Supports	Web:

Criteria	Conformance Level	Remarks and Explanations
• 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Some portal forms that collect personal data (e.g. admin user creation, account-related inputs) generally do not set autocomplete tokens as they are always filled out by other users.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Primary text colours pair well with backgrounds in the design tokens. Have some muted text design tokens which fail AA for normal text and are reserved for non-essential items.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: All UI text is HTML/CSS using design-token variables. Standard browser text-resize should scales appropriately.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: All UI text is HTML/CSS, not images. Logos that include lettering (the Helical mark and entity logos) are exempt as logotypes per WCAG.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Layout is responsive with mobile media queries; content reflows to a single column on narrow viewports. Wide data tables zoom out so users can easily zoom into relevant content

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: All non-text items have high contrast. Support a high-contrast theme option for users that require.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: No CSS identified that would prevent user-overridden line-height (1.5×), letter-spacing (0.12em), word-spacing (0.16em), or paragraph-spacing (2×) from working; fixed heights / overflow are limited to specific table headers.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Tooltips show on hover and focus, but does not implement Escape-to-dismiss, does not stay visible when the mouse moves from the trigger onto the tooltip, and disappears immediately on unhover. Popover like elements which show on focus respect escape-to-dismiss.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Sidebar route navigation is consistent across portals; many list pages expose page-level search. Offer alternative navigation via breadcrumb elements. No global site search or sitemap is implemented.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Most pages use semantic heading levels. In documentation pages we are consistent with our headings and label use. Throughout the web app headings may not start at <h1> but is appropriate for the content.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 1. 9.2.4.7 (Web) 2. 10.2.4.7 (Non-web document) 3. 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Many interactive elements suppress focus outlines without a visible replacement. Links retain a focus outline and form checkboxes have a box-shadow focus indicator, but most other interactive controls rely on hover-only feedback.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: All elements are either dismissable or can be moved by the user. Focus is never obscured.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Every drop zone in the portal exposes a click-based "Choose from File Explorer" button alternative. Some admin configuration screens only allow dragging for re-ordering items.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Icons are sized 16px by default. Without surrounding padding the bare 16×16 target falls below the 24×24 minimum. Padding on buttons takes this above 24px.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Portal is English-only; no passages in another language. If multi-language client deployments are added in future, this verdict should be re-assessed.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: The global page layout renders the same header / sidebar structure across every route group (admin, portal, public, welcome). Navigation order is consistent.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Icons and labels are sourced from a shared icons library and are consistent in their usage. Branding is also consistent.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Submission flows often provide actionable feedback (e.g. test-request upload counts missing primary IDs; row-level validation messages naming the missing field). Some validation errors remain generic (e.g. "Invalid email format", "Policy not found") without suggesting corrective input. Remediation: review form error wording for actionable suggestions.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Destructive and non-reversible actions consistently prompt the user for confirmation. High impact actions require the user to enter a confirmation phrase. There are no legal or financial transactions in the app.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Login is managed by Stytch, a third party platform. Offer multiple login methods including passwords, Google SSO and passkeys that satisfy the no-cognitive-test requirement.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Some status messages are accessible but not all will be announced effectively to screen readers.

Table 3: Success Criteria, Level AAA

Notes: WCAG Level AAA criteria have not been evaluated. This report covers Level A and Level AA conformance only.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Per WCAG 1.1.1, 1.3.1, 4.1.2. The portal exposes most content via semantic HTML; gaps include some icon only buttons without aria-label, charts/graphs without alt-text
302.2 With Limited Vision	Supports	Per WCAG 1.4.3, 1.4.4, 1.4.10, 1.4.11. All primary text colours meet 4.5:1 contrast. Muted computes to ~3.8:1, fails AA for normal text but is reserved for non-essential text. Responsive layout supports reflow / resize, pending runtime confirmation at 200% text and 400% zoom.
302.3 Without Perception of Colour	Supports	Per WCAG 1.4.1. Status indicators pair colour with an icon; EBV percentile bands display numeric values alongside colour; chart series differentiation uses legend text labels.
302.4 Without Hearing	Supports	The portal does not produce or distribute audio or synchronised media. All information is presented visually or in text.
302.5 With Limited Hearing	Supports	Same as 302.4 — no audio content is essential to use the portal.
302.6 Without Speech	Supports	All portal interactions are operable via standard keyboard, mouse, or touch input. No feature requires voice activation or speech input.
302.7 With Limited Manipulation	Supports	Per WCAG 2.1.1, 2.4.7, 2.5.7, 2.5.8. All interactive controls are native <button>/<a>/<input> elements with default keyboard support. Drag-and-drop has click-based alternatives in every drop zone.
302.8 With Limited Reach and Strength	Supports	Target-size minimum (24×24) respected. Note some toolbar icons rely on surrounding padding to meet the threshold.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Per WCAG 2.4.5, 3.2.3, 3.2.4, 3.3.3, 3.3.4, 3.3.8. Strong: consistent global navigation and identification; destructive actions guarded by confirmation modals; central auth offers passkey / SSO that bypasses cognitive challenges. Gaps: no global search or sitemap (2.4.5 partial); some validation error messages are generic and don't suggest a fix (3.3.3 partial).

Chapter 4: Hardware

Notes: Helical is a web application with no physical hardware component and is not subject to the requirements of this section.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x Tables 1 and 2 above.
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Not Applicable	Helical is a web-based application delivered through a standard web browser. Criteria 502 and 503 relate to native software applications and the platform accessibility APIs they must use. For web-delivered products, accessibility API interoperability is managed by the user's browser and does not apply to the web application itself.
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services		
502.3.1 Object Information	Not Applicable	Helical is a web-based application delivered through a standard web browser. Criteria 502 and 503 relate to native software applications and the platform accessibility APIs they must use. For web-delivered products, accessibility API interoperability is managed by the user's browser and does not apply to the web application itself.
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications		
503.2 User Preferences	Not Applicable	Helical is a web-based application delivered through a standard web browser. Criteria 502 and 503 relate to native software applications and the platform accessibility APIs they must use. For web-delivered products, accessibility API interoperability is managed by the user's browser and does not apply to the web application itself.
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description		
503.4.1 Caption Controls	Not Applicable	Helical is a web-based application delivered through a standard web browser. Criteria 502 and 503 relate to native software applications and the platform accessibility APIs they must use.
503.4.2 Audio Description Control	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
		For web-delivered products, accessibility API interoperability is managed by the user's browser and does not apply to the web application itself.
504 Authoring Tools		
504.2 Content Creation or Editing	Not Applicable	Helical is not an authoring tool. Users do not create or edit web content or electronic documents within the portal; data is captured and viewed, but the portal does not produce content for publication.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Does Not Support	Helical's existing help documentation does not currently describe accessibility features or AT compatibility
602.3 Electronic Support Documentation	See WCAG 2.x section	Accessibility of online documentation is covered in WCAG 2.x Tables 1 and 2.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	All Helical support documentation is delivered online. No printed or non-electronic documentation exists.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Supports	Support is reachable via team@helicalco.com and can answer any accessibility questions.
603.3 Accommodation of Communication Needs	Supports	Helical's support team accommodates a range of communication channels — primarily email via team@helicalco.com, which works with screen readers, voice-to-text, and other assistive technologies users may employ.

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Clause 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	Per WCAG 1.1.1, 1.3.1, 4.1.2. The portal exposes most content via semantic HTML; gaps include some icon only buttons without aria-label, charts/graphs without alt-text
4.2.2 Usage with limited vision	Web: Partially Supports	Per WCAG 1.4.3, 1.4.4, 1.4.10, 1.4.11. All primary text colours meet 4.5:1 contrast. Muted computes to ~3.8:1, fails AA for normal text but is reserved for non-essential text. Responsive layout supports reflow / resize, pending runtime confirmation at 200% text and 400% zoom.
4.2.3 Usage without perception of colour	Web: Supports	Per WCAG 1.4.1. Status indicators pair colour with an icon; EBV percentile bands display numeric values alongside colour; chart series differentiation uses legend text labels.
4.2.4 Usage without hearing	Web: Supports	The portal does not produce or distribute audio or synchronised media. All information is presented visually or in text.
4.2.5 Usage with limited hearing	Web: Supports	Same as 4.2.4 — no audio content is essential to use the portal.
4.2.6 Usage with no or limited vocal capability	Web: Supports	All portal interactions are operable via standard keyboard, mouse, or touch input. No feature requires voice activation or speech input.
4.2.7 Usage with limited manipulation or strength	Web: Supports	Per WCAG 2.1.1, 2.4.7, 2.5.7, 2.5.8. All interactive controls are native <button>/<a>/<input> elements with default keyboard support. Drag-and-drop has click-based alternatives in every drop zone.
4.2.8 Usage with limited reach	Web: Partially Supports	Target-size minimum (24×24) respected. Note some toolbar icons rely on surrounding padding to meet the threshold.
4.2.9 Minimise photosensitive seizure triggers	Web: Supports	Per WCAG 2.3.1. No content flashes more than three times per second. UI animations are limited to short transitions.
4.2.10 Usage with limited cognition, language or learning	Web: Partially Supports	Per WCAG 2.4.5, 3.2.3, 3.2.4, 3.3.3, 3.3.4, 3.3.8. Consistent global navigation and identification; destructive actions guarded by confirmation modals; central auth offers passkey / SSO. Gaps: no global search or sitemap (2.4.5 partial); some validation error messages are generic (3.3.3 partial).
4.2.11 Privacy	Web: Supports	Authentication is handled by Stytch via the central Cloud app with passwordless options (passkey / Google SSO). The portal exposes no biometric or unique-identifier data; standard browser-level security protects session cookies.

Clause 5: Generic Requirements

Notes: Clauses 5.1 (Closed Functionality), 5.3 (Biometrics), 5.5 (Operable Parts), 5.6 (Locking or Toggle Controls), 5.7 (Key Repeat), 5.8 (Double-strike Key Acceptance), and 5.9 (Simultaneous User Actions) are Not Applicable – Helical is a software product with no closed functionality, biometrics, or physical hardware controls. Clauses 5.2 (Activation of accessibility features) and 5.4 (Preservation of accessibility information during conversion) should be assessed.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality		
5.1.2 General		
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access		
5.1.3.1 Audio output of visual information	Not Applicable	Not applicable – Helical is not a closed system. Users can install their own assistive technology.
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	
5.1.3.12 Speaker volume	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	
5.1.6 Operation without keyboard interface		
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Not applicable – Helical is not a closed system. Users can install their own assistive technology.
5.1.7 Access without speech	Not Applicable	Not applicable – Helical is not a closed system. Users can install their own assistive technology.
5.2 Activation of accessibility features	Web: Not Applicable	Helical does not provide documented in-product accessibility features that require activation. Accessibility activation is delegated to the user's browser and operating system.

Criteria	Conformance Level	Remarks and Explanations
5.3 Biometrics	Not Applicable	Not applicable – Helical does not use biometric authentication. Update if this feature is added.
5.4 Preservation of accessibility information during conversion	Web: Partially Supports	The portal exports data as CSV (no accessibility metadata layer applicable) and generates simple PDFs (certificates, monthly reports). PDF exports are not currently produced with PDF/UA accessibility tags.
5.5 Operable parts		
5.5.1 Means of operation	Not Applicable	Not applicable – these criteria relate to physical hardware controls and keys. Helical is a software-only product.
5.5.2 Operable parts discernibility	Not Applicable	
5.6 Locking or toggle controls		
5.6.1 Tactile or auditory status	Not Applicable	Not applicable – these criteria relate to physical hardware controls and keys. Helical is a software-only product.
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Clause 6: ICT with Two-Way Voice Communication

Notes: Helical does not offer real-time two-way voice communication and is therefore not subject to the requirements of this section..

Clause 7: ICT with Video Capabilities

Notes: Helical does not offer video captioning and audio description and is therefore not subject to the requirements of this section..

Clause 8: Hardware

Notes: Helical is a web based product with no hardware component. All Clause 8 criteria are not applicable.

Clause 9: Web

Notes: Clause 9 criteria are identical to WCAG 2.x success criteria. All responses are covered in Tables 1 and 2 of the WCAG 2.x Report above.

Clause 10: Non-Web Documents

Notes: Not applicable.

Clause 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)		
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology		
11.5.1 Closed functionality		
11.5.2 Accessibility services		
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	
11.5.2.5 Object information	Not Applicable	
11.5.2.6 Row, column, and headers	Not Applicable	
11.5.2.7 Values	Not Applicable	
11.5.2.8 Label relationships	Not Applicable	
11.5.2.9 Parent-child relationships	Not Applicable	
11.5.2.10 Text	Not Applicable	
11.5.2.11 List of available actions	Not Applicable	
11.5.2.12 Execution of available actions	Not Applicable	
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	
11.5.2.14 Modification of focus and selection attributes	Not Applicable	
11.5.2.15 Change notification	Not Applicable	
11.5.2.16 Modifications of states and properties	Not Applicable	
11.5.2.17 Modifications of values and text	Not Applicable	
11.6 Documented accessibility usage		
11.6.1 User control of accessibility features	Not Applicable	
11.6.2 No disruption of accessibility features	Not Applicable	
11.7 User preferences	Not Applicable	
11.8 Authoring tools		
11.8.1 Content technology		
11.8.2 Accessible content creation	See WCAG 2.x section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features	Web: Does Not Support	Same as 602.2. Helical's existing help documentation does not currently describe accessibility features or AT compatibility. (Pending confirmation from the team.)
12.1.2 Accessible documentation	See WCAG 2.x section	Accessibility of online documentation is covered in WCAG 2.x Tables 1 and 2.
12.2.2 Information on accessibility and compatibility features	Web: Partially Supports	Same as 603.2. Support is reachable via team@helicalco.com; whether the team has been formally briefed on advising users about accessibility features has not been confirmed.
12.2.3 Effective communication	Web: Supports	Same as 603.3. Helical's support team accommodates a range of communication channels — primarily email via team@helicalco.com, which works with screen readers, voice-to-text, and other assistive technologies.
12.2.4 Accessible documentation	See WCAG 2.x section	See WCAG 2.x Tables 1 and 2.

Clause 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable, Helical is not a relay or emergency service.