

**Product
Warranty
7 Years**

FIBONACCI

Product Warranty - 7 Years

- Subject to the conditions and limitations set out in the warranty below, Fibonacci warrants to the original purchaser of Fibonacci products for residential and commercial use that Fibonacci will at its option, repair or replace the product without charge if the product fails as a result of the defect in its manufacture or material used in its manufacture, during the first 7 years, after its original installation (proof of purchase, will be required). Subject to paragraph 8, this limited warranty terminates at the expiration of 7 years from the date of delivery of the Fibonacci product.
 - The limited warranty does not cover any defect / damage caused by:
 - any act of God, any natural occurrence, or any other circumstance beyond the Fibonacci's control; or
 - physical abuse, negligence, vandalism, misuse, exposure to extremes of temperature, exposure to excess moisture, the use of solvents or inappropriate cleaning products, and / or normal wear and tear, including without limitation, fractures, burns, scratches stains, wipe marks, scuffs on the product or;
 - failure to follow the care and maintenance instructions of the product; or
 - general fading and discolouration;
 - variations in pattern shade of the material against the sample material, displays and / or printed illustrations; or
 - thermal shock, excessive heat, or weight.
 - failure to follow any procedure recommended by Fibonacci for the installation of the product.;
 - failure of any adhesive, caulk, glue, grout or waterproofing membrane, or sealer;
 - faulty workmanship by any person subsequent to the supply of Fibonacci by Fibonacci.
- This warranty also does not cover;
- Any thing which has been disclosed as a feature or limitation of the product in any literature published or distributed by Fibonacci; or
 - where the defect is trivial or insubstantial; or
 - where as at the date of notification of the defect to Fibonacci the type or colour of the alleged defective product does no longer forms part of the standard stock range and the person complaining does not agree to the replacement of stock from the standard stock which is as close a type or colour match as is possible for Fibonacci's then current range.
- This limited warranty only applies to Fibonacci products which;
 - have been purchased from authorized representatives of Fibonacci Stone, for use within Australia;
 - have not been moved from their original place of installation;
 - have been installed, maintained, and protected in the manner recommended by Fibonacci. This information is available from Fibonacci.
 - Where Fibonacci is made aware of the complaint in writing within 7 days of the individual first becoming aware of it.
 - This limited warranty will only cover reasonable labour charges which are necessary for the repair or replacement of any Fibonacci product covered by this warranty.
 - Fibonacci may determine that a replacement product may not be reasonably available in the same colour, shape, finish or size as the original Fibonacci product covered by this original limited warranty. If Fibonacci determines that a replacement product of the same colour, size, shape or finish is not reasonably available, Fibonacci reserves the right to provide a replacement product of as close a size, colour, shape and finish as is reasonably possible from the then Fibonacci current stock range in satisfaction of its obligations under this limited warranty.
 - Please fill out the attached registration card and mail to Fibonacci at the address given below. Except as expressly provided in paragraph 1 & 8 all terms, conditions, warranties, undertakings, inducements and warranties whether expressed or implied, statutory or otherwise relating to any Fibonacci product are excluded. Without limiting the generality of the preceding sentence, Fibonacci will not be under any liability in respect of loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may directly arise directly or indirectly in respect of any Fibonacci product.
 - Where any applicable legislation implies any term, condition or warranty into Fibonacci's relationship with a person who was acquired any Fibonacci product, or otherwise gives that person a particular remedy against Fibonacci, and the legislation or any legislation voids or prohibits any provision excluding or modifying the legislation or any legislation voids or prohibits any provision, or modifying the application of, or the exercise of, any liability under such a term, condition warranty or remedy shall be deemed to be in or, as the case may be, apply to that relationship. However Fibonacci liability for any breach of such term, condition warranty or under such remedy, shall be limited at Fibonacci's option in any one or more of the ways permitted by the legislation where so permitted:
 - If the breach related to any Fibonacci product;
 - The replacement of that Fibonacci product.
 - The repair of the Fibonacci Product.
 - The payment of the cost of the Fibonacci Product.
 - The payment of having the Fibonacci Product Repaired.
 - If the breach relates to services;
 - The supply of those services again; or
 - The payment of the cost of having the services supplied.
 - The warranty does not cover any other product used in the installation of Fibonacci Products.
 - This warranty is not transferable or assignable.
 - Any question with regard to this warranty should be addressed to info@fibonacci.com.au

CUSTOMER'S DETAILS

Company Name

Contact Name

Phone

Installation Address

Date Installed / /

INSTALLER'S DETAILS

Business Name

Contact Name

Phone

Purchased Date / /

Purchased From

Contact Name

Phone